

# The Mon代的y Session Monthly Live Advice Session

December 21, 2021
With Host Mark McKenna Little

Get the advice you're paying for in The Advisor P.A.C.T. Monthly Program™.

#### "Contact Us" with every issue you're struggling with



### Send a voice message to Mark McKenna Little

What's your issue today?

If you could ask just 1 question, what would it be? Your Biggest Struggle?

Is your microphone ready?

Start recording

1 Record - Listen - Send

Explain your biggest problem or obstacle and I'll give you my advice based on what I've done in your situation

#### Mark McKenna Little

Mark McKenna Little | Founder/Creator | The Mark of Mastery™ For Financial Advisors www.TheMarkOfMastery.com

https://themarkofmastery.com/

#### Question

What software or browser extensions do you use to help you exceed Ideal Clients' expectations?

OneTab: Browser Utility

Loom: Video App

Willo: Streamline interviewing for an Administrative Manager

Evernote: Organize all your information for fast access on any of your devices

Slack: Team communication tool

## OneTab

Utility when too many tabs are open on Chrome or Firefox browsers Helps free-up system resources prior to online meetings

www.one-tab.com



After: only 99 MB memory used

## How it works Where you find thouse solith as manuable lick the Oberaticon a conference out to s into all st. Where you find the accessed that again, ou can be estore them and the case of the case

When your tabs are in the OneTab list, you will save up to 95% of memory because you will have reduced the number of tabs open in Google Chrome.

# Loom Video App

www.loom.com



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Quarterly Goals

Get Loom for Free



Record quick videos of your screen and cam. An essential tool for hybrid workplaces.

**Get Loom for Free** 

For Mac, Windows, iOS, and Android

### www.Loom.com

**Quarterly Goals** Ш ⑪ 1 Instantly ready to share and watch – at home, in the office,

## Willo

Streamline interviewing for an Administrative Manager

www.willo.video

#### Willo.video Screening Questions

- 1. Share a time when your *leadership* on a project made a significant difference to the outcome.
- 2. How will past co-workers describe your *attention to detail*?
- 3. Describe a project where you were juggling an unreasonable number of Action Items. How did you prioritize your work to get it all done on time?

Review responses in your leisure & follow up only with those who impress you.

#### After 3 Weeks, If Not Enough Candidates

- UpWork.com
- 2. CraigsList (NYC, L.A., D/FW, Chicago, Houston)
- ZipRecruiter.com
- 4. Indeed.com
- 5. International Association of Administrative Professionals (IAAP)
- 6. AdministrationJobs.com
- 7. RobertHalf (Their Admin Support Section)

Job Boards are **OK** if need **MORE** Admin Support Candidates

## Evernote

Organize all your information for lightening fast access on any of your devices

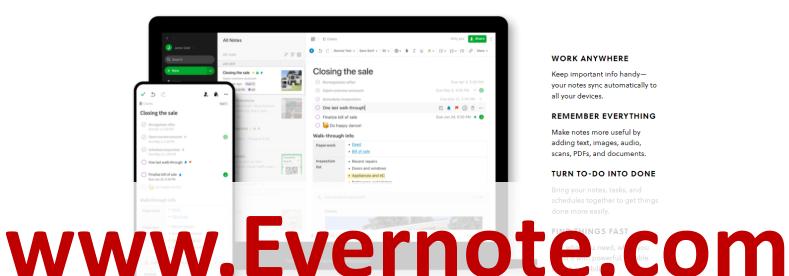
www.Evernote.com

#### Tame your work, organize your life

Remember everything and tackle any project with your notes, tasks, and schedule all in one place.

Sign up for free

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#### WORK ANYWHERE

Keep important info handyyour notes sync automatically to all your devices.

#### REMEMBER EVERYTHING

Make notes more useful by adding text, images, audio, scans, PDFs, and documents.

#### TURN TO-DO INTO DONE

## Slack

**Communication Tool For Your Deliverables Team** 

www.Slack.com



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TALK TO SALES

TRY FOR FREE

Slack named a leader in new IDC MarketScape report. Check out the analysis →

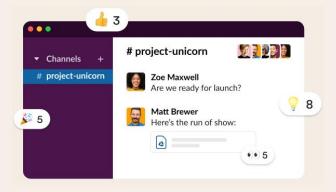
### Slack is your digital HQ

Transform the way you work with one place for everyone and everything you need to get stuff done.





SIGN UP WITH GOOGLE















**DevaCurl** 



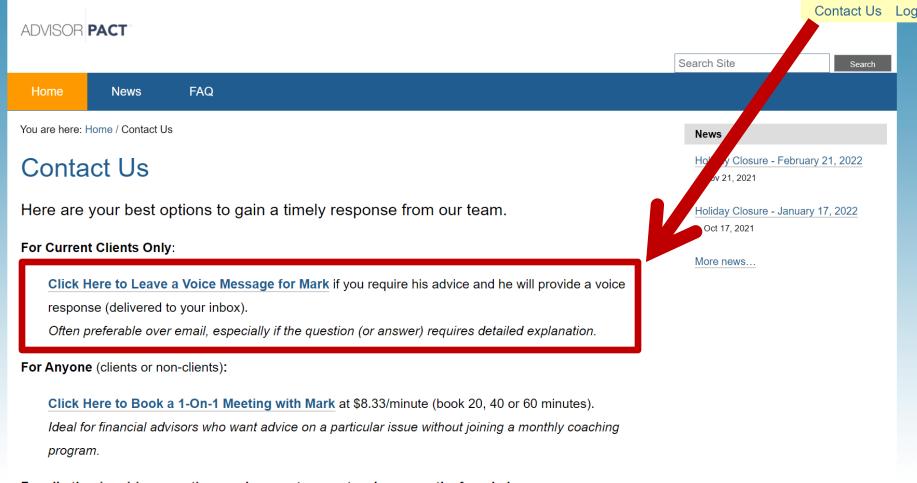


# Encouraging Subject Matter Experts To Collaborate on Slack

- ✓ Create Slack "Channels" for every client progress meeting scheduled for the next 60 days
- ✓ Have Administrative Manager invite all of your SMEs to begin proposing The Highest Priority Conversation™
- ✓ As Trusted Advisor, monitor the conversation and pose stimulating questions or comments to encourage even better ideas
- ✓ Remind SMEs of expectations this client has shared

### **Never Forget**

- ✓ Technology only represents "Cool Tools"
- ✓ Your apps, tools, & cool tools are NOT client deliverables. Clients value YOU & your team.
- ✓ You and your SMEs are the deliverables
- ✓ Your advice, guidance and proactiveness is what clients value
- ✓ Clients will only ask YOU, "what should I do?"



For all other inquiries, questions and support requests, please use the form below:

Email is our primary communication method, however we may try to contact you by phone if the

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