

#### TROTECTION ATTENTION COORDINATION TRANSFARENCE

# The Advisor PACT Monthly Session™

April 16, 2019 Hosted by Mark Little How much benefit do you want from today's session?



# Are you ready to be here and no place else?

Max Dixon

To have the best experience today...

- ✓ Close your email program
- ✓ Close all browsers
- ✓ Turn off your Phone
- ✓ Multi-tasking isn't a thing (focus is the thing)

#### Have You Considered...

Something discussed today will be a game-changer for your business? ...which could be easily missed if you're not focused.



# **To every Ideal Client**

# What did you do differently?



At the end of The Financial Road Map<sup>®</sup> interview, when you realize this is a person that may potentially be an ideal client, do you do something different than Bill Bacharach at some point in Conversation #7?

Are you still using his script after "now, let me tell you exactly what you'll get...."? If not, are you just pulling out your ideal client profile and walking through each point and having a discussion with them first?

I'm trying to fully understand in detail how to mesh Bill Bacharach and your method at this point in this interview meeting. Thanks in advance for your thoughts.

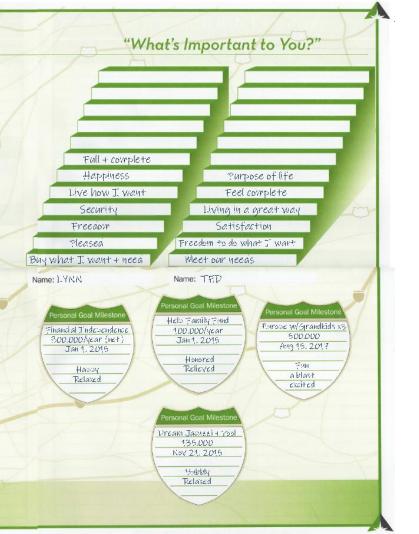
### Financial Road Map®

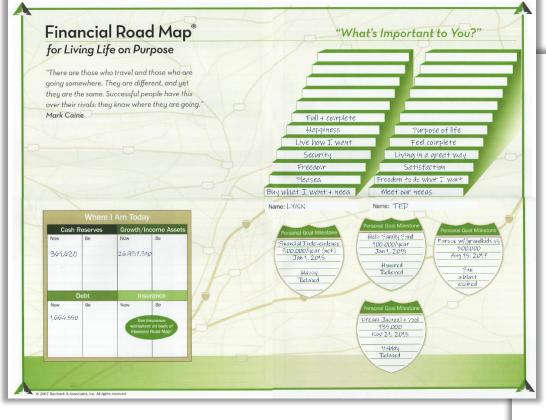
#### for Living Life on Purpose

"There are those who travel and those who are going somewhere. They are different, and yet they are the same. Successful people have this over their rivals: they know where they are going."

Mark Caine

Cash Reserves		Growth/Income Asset	
Now	Ве	Now	Ве
361,620		26,987.8	240
D	ebt	In	nsurance
Now	Be	Now	Be
1,664r,550		See Insurance worksheet on back of Financial Road Map	







#### **Our Ideal Client**

The Client we serve the best has the following qualities:

- THEY ARE FINANCIAL DELEGATORS: Our community of clients appreciate, and are
  happy to follow, the advice of a team of financial experts coordinated by a single Trusted
  Advicer.
- THEY ARE PASSIONATE ABOUT GOALS: Our clients realize that achieving their
  goals requires both money and planning. Our Ideal Clients appreciate our commitment to
  pay close attention to all the financial details and proactively make prompt recommendations
  to get back on track whenever inevitable course corrections are required.
- THEY ENJOY SIMPLICTTY: Our clients enjoy the simplicity, freedom, and peace of
  mind that comes from having all their financial assets under the watchful eye of a single,
  Trusted Advisor. An advisor who provides oversight, coordinating all personal financial
  affairs. A single simple point-of-contact to chase down all the financial issues, hold everyone
  accountable, and ensure every recommendation from the team is perfectly aligned with the
  overarching strategy.
- THEY VALUE OUR WORK TOGETHER: Our clients appreciate advice and guidance.
   Due to the high level of client interaction and attention, our services make sense for families who have accumulated more \$5,000,000, not including the value of their home
- THEY FOCUS ON WHAT'S IMPORTANT: Our clients delegate financial matters so
  they can focus their valuable time and energy on the things in their life that are most
  important to them. Clients who appreciate an advisor who views their role as to protect the
  financial assets, and the financial strategy, allowing clients to focus upon the things which
  matter most in life.
- THEY APPRECIATE THE CANDID TRUTH: Our clients want to hear the truth from us regarding their financial situation...no matter what. Clients who rely upon complete transparency from their advisor.

Once we have a community of one hundred clients who meet this profile we will not be accepting any new clients.

#### The Ideal Client Profile



#### Our Ideal Client

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# How Do I Deliver Truly Comprehensive Financial Services™?

We're filling Subject Matter Expert Vacancies and creating our Deliverables Checkpoints™ to fulfill Truly Comprehensive Financial Services™. I'm pleased with our progress.

Question... But how do we deliver all this.

Would quarterly client meetings work best?

### What I do differently is so simple...

#### 5 Skilled Subject Matter Experts

- Subject Matter Experts serve my Ideal Clients
  - 1. Financial Planning Subject Matter Expert
  - 2. Tax Planning Subject Matter Expert
  - 3. Estate Planning Subject Matter Expert
  - 4. Money Management Subject Matter Expert
  - 5. Insurance Subject Matter Expert

They were paid only as I acquired each new Ideal Client

#### **Lead Conversion**

- The Financial Road Map®
- Clients bring all documents to the initial meeting
- I could establish in less than 1 hour whether potential client meets my Ideal Client Profile
- Meeting is valuable no matter what happens

#### **Client Service**

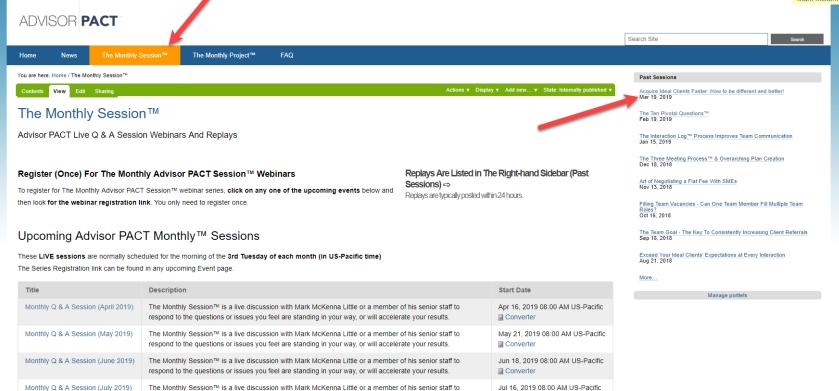
- Truly Comprehensive Financial Services™
- Hold team accountable to consistently exceeding Ideal Clients' expectations
- Hold team accountable to being "indispensable" to each Ideal Client.
- Measure success by consistently increasing The Annual Referral Rate™ (TARR)

#### **Lead Generation**

- I'm out of the office most of the time
- I got the people I know to introduce me to people I don't know (Marketing 101 Make a List Project)
- I became active in my community at a very high level (Fishing in The Right Ponds)

#### The Three Meeting Process™

- Meet with every Ideal Client at least once every 4 months
- Schedule all meetings 12-months in advance
- The Ten Client Deliverables™
- Annual Checklist: 142 Deliverables Checkpoints™



Converter

respond to the questions or issues you feel are standing in your way, or will accelerate your results.

### What I do differently is so simple...

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- Annual Checklist: 142 Deliverables Checkpoints™

### Is the *delivery system* for Truly Comprehensive Financial Services™

- ✓ *Is designed for Ideal Clients only* (Non-ideal Clients must have a substantially reduced level of service to create an incentive for Ideal Clients)
- ✓ Has been tested thoroughly with successful affluent clients
  - ✓ Have at least 3 client progress meetings scheduled for every Ideal Client
    at all times.
  - ✓ Allows you to spread your team's efforts more evenly across the year
    - ✓ No single month has any more meetings than any other month
    - ✓ No single month has any more meeting types than any other month.
- ✓ Allows you to meet with every Ideal Client at least once every 4-months (routine but not too many or too few meetings per year)



The Initial Client Interview™ Client Meeting #1

Best Result

Establish where you are now, and the specific goals you want to accomplish in order for you to experience those things that matter most to you.

Target: 14 Days



The Implementation Meeting™ (IM)

Take Action On Your Plan Best Result

- Begin implementing your comprehensive
- lifetime written financial plan

  Review your lifetime GPS Action-Plan for every
  year of your life for which our team has a

recommendation

Target: 45 Days

The Greatest Probability Strategy<sup>TM</sup> Your Step-by-step Plan of Action

The Initial Progress Update Meeting™ (IPU)

Follow-up on Actions Taken - Best Result: Measure progress since The Implementation Meeting on your actions taken

The Comprehensive Safety Review™ (CSR)

Address Every Risk to Your Plan

- Best Result Recommendations from full insurance review · Review of Key Progress Reports
  - · Review your GP5 Action-Plan

Target: 45 Days

Target: 4 Months

Target: 4 Months

#### The Annual Review<sup>TM</sup>

Update your comprehensive lifetime written financial plan Best Result

- · Review recommendations from the comprehensive written strategy for Cash Reserves
- · Review recommendations from the comprehensive written strategy for Debt
- Review of Key Progress Reports
   Review your GPS Action-Plan

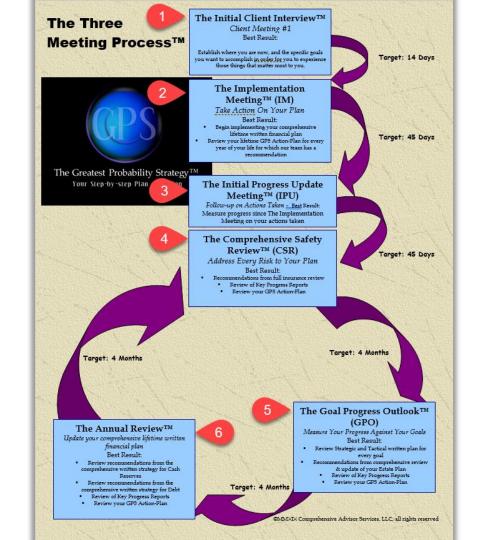
Target: 4 Months

#### The Goal Progress Outlook™ (GPO)

Measurs Your Progress Against Your Goals Best Result

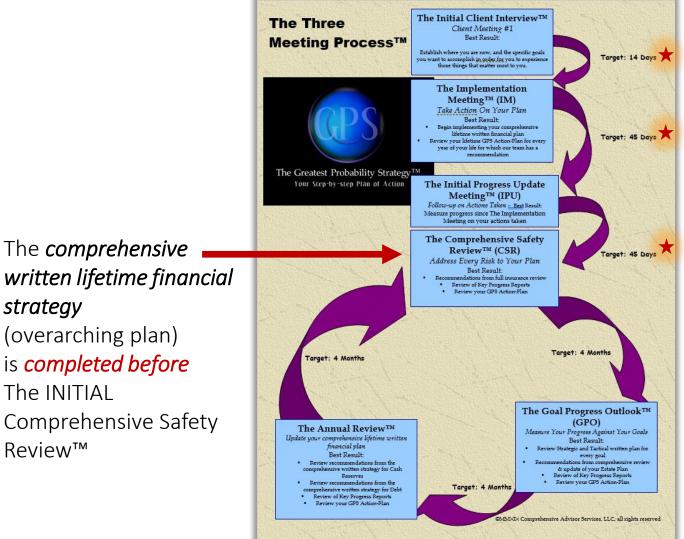
- Review Strategic and Tactical written plan for every goal
- Recommendations from comprehensive review & update of your Estate Plan Review of Key Progress Reports
- · Review your GPS Action-Plan

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The Initial Client Interview™ The Three Client Meetine #1 Best Result Meeting Process™ Establish where you are now, and the specific goals Target: 14 Days you want to accomplish in order for you to experience those things that matter most to you. The Implementation Meeting™ (IM) Take Action On Your Plan Best Result Begin implementing your comprehensive lifetime written financial plan Target: 45 Days Review your lifetime GPS Action-Plan for every year of your life for which our team has a recommendation The Greatest Probability Strateg Your Step-by-step Plan of Action The Initial Progress Update Meeting™ (IPU) Follow-up on Actions Taken - Best Result: Measure progress since The Implementation Meeting on your actions taken The Comprehensive Safety Review™ (CSR) Target: 45 Days Address Every Risk to Your Plan Best Result Recommendations from full insurance review Review of Key Progress Reports · Review your GP5 Action-Plan Target: 4 Months Target: 4 Months The Goal Progress Outlook™ The Annual Review™ Measure Your Progress Against Your Goals Update your comprehensive lifetime written Best Result financial plan Review Strategic and Tactical written plan for Best Result every goal Recommendations from comprehensive review · Review recommendations from the & update of your Estate Plan comprehensive written strategy for Cash Review of Key Progress Reports Reserves · Review recommendations from the Review your GPS Action-Plan Target: 4 Months comprehensive written strategy for Debt Review of Key Progress Reports
 Review your GPS Action-Plan CMMDXDX Comprehensive Advisor Services, LLC, all rights reserved

The 3 *One Time Meetings* for your team to create the overarching plan



The *comprehensive* 

(overarching plan)

is *completed before* 

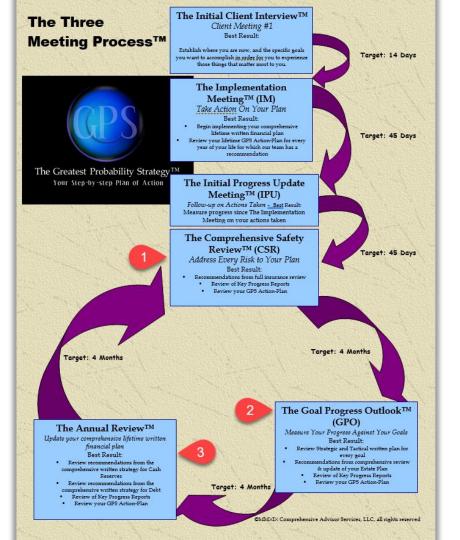
Comprehensive Safety

strategy

The INITIAL

Review™

Target: 45 Days (The first 104 days)



The 3 *Recurring Meetings* represent what most teams are referring to when they describe
The Three Meeting Process™

#### The Initial Client Interview™ The Three Client Meeting #1 Best Result: Meeting Process™ Establish where you are now, and the specific goals Target: 14 Days you want to accomplish in order for you to experience those things that matter most to you. The Implementation Meeting<sup>TM</sup> (IM) Take Action On Your Plan Best Result: Begin implementing your comprehensive lifetime written financial plan Target: 45 Days Review your lifetime GPS Action-Plan for every year of your life for which our team has a recommendation The Greatest Probability Strategy<sup>TM</sup> Your Step-by-step Plan of Action The Initial Progress Update Meeting<sup>TM</sup> (IPU) Follow-up on Actions Taken - Best Result: Measure progress since The Implementation Meeting on your actions taken The Comprehensive Safety Review<sup>TM</sup> (CSR) Target: 45 Days Address Every Risk to Your Plan Best Result: Recommendations from full insurance review Review of Key Progress Reports Review your GPS Action-Plan Target: 4 Months Target: 4 Months The Goal Progress Outlook™ (GPO) The Annual Review<sup>TM</sup> Measurs Your Progress Against Your Goals Update your comprehensive lifetime written Best Result:

financial plan Best Result:

- · Review recommendations from the comprehensive written strategy for Cash Reserves
- · Review recommendations from the comprehensive written strategy for Debt Review your GP5 Action-Plan
- Review of Key Progress Reports

- . Review Strategic and Tactical written plan for every goal

  Recommendations from comprehensive review
- & update of your Estate Plan Review of Key Progress Reports
- . Review your GPS Action-Plan Target: 4 Months

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"One Time" Meeting #1:

This is your *Lead Conversion Process*: Converting a Potential Ideal Client into an actual paying client

For me this is The Financial Road Map<sup>®</sup> Meeting...

#### The Initial Client Interview<sup>TM</sup>

Client Meeting #1
Best Result:

Establish where you are now, and the specific goals you want to accomplish in order for you to experience those things that matter most to you.



The Initial Client Interview™ Client Meeting #1

Best Result:

Establish where you are now, and the specific goals you want to accomplish in order for you to experience those things that matter most to you.

Target: 14 Days



The Implementation Meeting<sup>TM</sup> (IM) Take Action On Your Plan

Best Result:

- Begin implementing your comprehensive lifetime written financial plan
- Review your lifetime GPS Action-Plan for every year of your life for which our team has a recommendation

Target: 45 Days

The Greatest Probability Strategy<sup>TM</sup> Your Step-by-step Plan of Action

The Initial Progress Update Meeting<sup>TM</sup> (IPU)

Follow-up on Actions Taken - Best Result: Measure progress since The Implementation Meeting on your actions taken

The Comprehensive Safety Review<sup>TM</sup> (CSR)

Address Every Risk to Your Plan Best Result:

- Recommendations from full insurance review

Target: 45 Days

Review of Key Progress Reports

Review your GPS Action-Plan

Target: 4 Months

Target: 4 Months

#### The Annual Review<sup>TM</sup>

Update your comprehensive lifetime written financial plan Best Result:

- · Review recommendations from the comprehensive written strategy for Cash Reserves
- · Review recommendations from the comprehensive written strategy for Debt
- Review of Key Progress Reports Review your GP5 Action-Plan

The Goal Progress Outlook™ (GPO) Measurs Your Progress Against Your Goals

Best Result: . Review Strategic and Tactical written plan for

- every goal

  Recommendations from comprehensive review & update of your Estate Plan
  - Review of Key Progress Reports . Review your GPS Action-Plan

Target: 4 Months

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"One Time" Meeting #2:

This is your meeting to finalize all client documentation required and to receive items still needed from your new Ideal Client (information or documents needed)

- ✓ Your first opportunity to provide action items to your Ideal Client.
- ✓ This is usually the first meeting a Trusted Advisor will begin charging for *Truly Comprehensive Financial Services™*

# The Implementation Meeting™ (IM)

Take Action On Your Plan

#### Best Result:

- Begin implementing your comprehensive lifetime written financial plan
- Review your lifetime GPS Action-Plan for every year of your life for which our team has a recommendation

14 days after the last meeting

The Initial Client Interview™ Client Meeting #1

Best Result:

Establish where you are now, and the specific goals you want to accomplish in order for you to experience those things that matter most to you.

Target: 14 Days



The Implementation Meeting<sup>TM</sup> (IM)

Take Action On Your Plan Best Result:

- Begin implementing your comprehensive lifetime written financial plan
- Review your lifetime GPS Action-Plan for every year of your life for which our team has a recommendation

Target: 45 Days

Your Step-by-step Plan of Action

The Initial Progress Update Meeting<sup>TM</sup> (IPU)

Follow-up on Actions Taken - Best Result: Measure progress since The Implementation Meeting on your actions taken

The Comprehensive Safety Review<sup>TM</sup> (CSR)

Address Every Risk to Your Plan Best Result:

- Recommendations from full insurance review
  - Review your GPS Action-Plan

Target: 45 Days

Review of Key Progress Reports

Target: 4 Months

Target: 4 Months

#### The Annual Review<sup>TM</sup>

Update your comprehensive lifetime written financial plan Best Result:

- · Review recommendations from the comprehensive written strategy for Cash Reserves
- · Review recommendations from the comprehensive written strategy for Debt
- Review of Key Progress Reports Review your GP5 Action-Plan

#### The Goal Progress Outlook™ (GPO)

Measurs Your Progress Against Your Goals Best Result:

- . Review Strategic and Tactical written plan for every goal

  Recommendations from comprehensive review
- & update of your Estate Plan Review of Key Progress Reports
- . Review your GPS Action-Plan

Target: 4 Months

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"One Time" Meeting #3:

This is your meeting present your draft of this Ideal Client's overarching plan your team has created.

- ✓ Your first opportunity to report
  whether your client is on track or
  off track.
- ✓ This is the first meeting an Ideal
  Client should begin feeling
  substantial value from Truly
  Comprehensive Financial Services™

# The Initial Progress Update Meeting™ (IPU)

Follow-up on Actions Taken - Best Result:
Measure progress since The Implementation
Meeting on your actions taken

45 days after the last meeting

The Initial Client Interview™ Client Meeting #1

Best Result:

Establish where you are now, and the specific goals you want to accomplish in order for you to experience those things that matter most to you.

#### The Implementation Meeting<sup>TM</sup> (IM) Take Action On Your Plan

Best Result:

- Begin implementing your comprehensive lifetime written financial plan
- Review your lifetime GPS Action-Plan for every year of your life for which our team has a recommendation

The Greatest Probability Strategy<sup>TM</sup> Your Step-by-step Plan of Action

#### The Initial Progress Update Meeting<sup>TM</sup> (IPU)

Follow-up on Actions Taken - Best Result: Measure progress since The Implementation Meeting on your actions taken

#### The Comprehensive Safety Review<sup>TM</sup> (CSR)

Address Every Risk to Your Plan Best Result:

- Recommendations from full insurance review · Review of Key Progress Reports
  - Review your GPS Action-Plan

Target: 45 Days

Target: 14 Days

Target: 45 Days

Target: 4 Months

Target: 4 Months

#### The Annual Review<sup>TM</sup>

Update your comprehensive lifetime written financial plan Best Result:

- · Review recommendations from the comprehensive written strategy for Cash Reserves
- · Review recommendations from the comprehensive written strategy for Debt
- Review of Key Progress Reports Review your GP5 Action-Plan

Target: 4 Months

#### The Goal Progress Outlook™ (GPO) Measurs Your Progress Against Your Goals Best Result:

. Review Strategic and Tactical written plan for every goal

Recommendations from comprehensive review

- & update of your Estate Plan Review of Key Progress Reports
  - . Review your GPS Action-Plan

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"Recurring" Meeting #1:

This is your meeting where your team has *completed the Overarching Plan* and you have released this Ideal Client into the routine Three Meeting Process™.

- ✓ Your *Insurance Subject Matter Expert* drives this meeting plan
- ✓ Focus is upon identifying risks to this plan and create strategies to increase safety of the plan.
- ✓ All insurance is fully reviewed

# The Comprehensive Safety Review<sup>™</sup> (CSR)

Address Every Risk to Your Plan

- Best Result:
- Recommendations from full insurance review
  - Review of Key Progress Reports
    - Review your GPS Action-Plan

45 days after the last meeting

#### The Initial Client Interview™ The Three Client Meeting #1 Best Result: Meeting Process™ Establish where you are now, and the specific goals Target: 14 Days you want to accomplish in order for you to experience those things that matter most to you. The Implementation Meeting<sup>TM</sup> (IM) Take Action On Your Plan Best Result: Begin implementing your comprehensive lifetime written financial plan Target: 45 Days Review your lifetime GPS Action-Plan for every year of your life for which our team has a recommendation The Greatest Probability Strategy<sup>TM</sup> Your Step-by-step Plan of Action The Initial Progress Update Meeting<sup>TM</sup> (IPU) Follow-up on Actions Taken - Best Result: Measure progress since The Implementation Meeting on your actions taken The Comprehensive Safety Review<sup>TM</sup> (CSR) Target: 45 Days Address Every Risk to Your Plan Best Result: Recommendations from full insurance review Review of Key Progress Reports Review your GPS Action-Plan Target: 4 Months Target: 4 Months The Goal Progress Outlook™ (GPO) The Annual Review<sup>TM</sup> Measurs Your Progress Against Your Goals Update your comprehensive lifetime written Best Result: financial plan . Review Strategic and Tactical written plan for Best Result: every goal Recommendations from comprehensive review . Review recommendations from the & update of your Estate Plan comprehensive written strategy for Cash Review of Key Progress Reports Reserves · Review your GPS Action-Plan · Review recommendations from the Target: 4 Months comprehensive written strategy for Debt

Review of Key Progress Reports
 Review your GPS Action-Plan

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"Recurring" Meeting #2:

This is the meeting where your team Focuses on the accumulation & funding plans for every goal your client has shared with you

- ✓ Your Financial Planning Subject Matter Expert & Estate Planning Subject Matter Expert drive this meeting plan
- ✓ Focus a plan for each goal
- ✓ Estate Plan is fully reviewed with client

# The Goal Progress Outlook™ (GPO)

Measure Your Progress Against Your Goals
Best Result:

- Review Strategic and Tactical written plan for every goal
- Recommendations from comprehensive review
   & update of your Estate Plan
  - Review of Key Progress Reports
  - Review your GPS Action-Plan

4 months after the last meeting



#### The Initial Client Interview<sup>TM</sup> Client Meeting #1

Best Result:

Establish where you are now, and the specific goals you want to accomplish in order for you to experience those things that matter most to you.



The Implementation Meeting<sup>TM</sup> (IM)

Take Action On Your Plan
Best Result:

- Begin implementing your comprehensive lifetime written financial plan
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The Greatest Probability Strategy<sup>TM</sup>
Your Step-by-step Plan of Action

#### The Initial Progress Update Meeting™ (IPU)

Follow-up on Actions Taken - Best Result Measure progress since The Implementation Meeting on your actions taken

#### The Comprehensive Safety Review™ (CSR)

Address Every Risk to Your Plan Best Result:

- Recommendations from full insurance review
  - Review of Key Progress Reports
     Review your GPS Action-Plan

Target: 4 Months

Target: 14 Days

Target: 45 Days

Target: 45 Days

Target: 4 Months

#### The Annual Review<sup>TM</sup>

Update your comprehensive lifetime written financial plan Best Result:

- Review recommendations from the comprehensive written strategy for Cash Reserves
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- Review your GP5 Action-Plan

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Measurs Your Progress Against Your Goals Best Result:

- Review Strategic and Tactical written plan for every goal
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   & update of your Estate Plan
   Review of Key Progress Reports
- Review your GP5 Action-Plan

Target: 4 Months

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"Recurring" Meeting #3:

This is the meeting where your team reviews forward progress and assesses the Ideal Client relationship

- ✓ Your Financial Planning Subject Matter Expert & Money Management Subject Matter Expert drive this meeting plan
- ✓ Focus cash reserves and the plan for maintaining cash for contingencies
- ✓ Focus debt and the plan for reducing and ultimately eliminating debt

#### The Annual Review<sup>TM</sup>

Update your comprehensive lifetime written financial plan

#### Best Result:

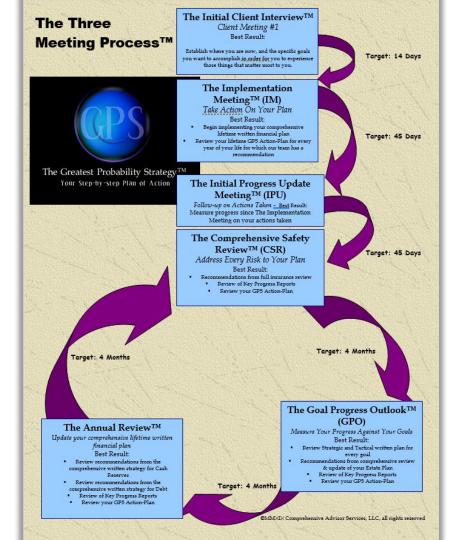
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  - Review your GPS Action-Plan

4 months after the last meeting

# Tax Planning

In the U.S. the *Tax Planning Subject Matter Expert* drives client progress meetings during...

- ✓ Sep
- ✓ Oct
- ✓ Nov
- ✓ Dec



# Structuring my compensation?



You mentioned in the training that the average Financial Advisor in your advanced program is charging \$25k per client.

My question is what is the average client net worth? Is it a million a couple million? What is the average client for the \$25k?

# \$8,350 per meeting rather than \$25,000/year

- ✓ \$?: The Initial Client Interview<sup>™</sup> (charge whatever you wish)
- ✓ \$8,350: The Initial Progress Update<sup>™</sup>
- ✓ \$8,350: The INITIAL Comprehensive Safety Review™
  - ✓ \$ 16,700: For your team to complete your Ideal Client's comprehensive written lifetime financial strategy (the first 104 days to complete the overarching plan)
- ✓ \$8,350: The Goal Progress Outlook™ (4 months)
- ✓ \$8,350: The Annual Review™ (4 months)
- \$8,350: The Comprehensive Safety Review™ (4 months)
  - ✓ \$25,050 per year recurring



Increasing your success in The Advisor P.A.C.T. Monthly Program™





# The 1st Fifteen Modules





#### The Ideal Advisor Profile for The Advisor P.A.C.T. Monthly Program™

This program is best suited for a financial advisor who,

- ✓ Likes the idea of doing a "whole lot more" for a "whole lot fewer" Ideal Clients who pay significantly higher compensation for the unprecedented level of services provided.
- ✓ Is committed to implementing Truly Comprehensive Financial Services™ at some point in the future, and as quickly as possible.
- ✓ Recognizes the wisdom of delivering Comprehensive Financial Services through a skilled team of Subject Matter Experts (Tax, financial planning, tax, estate planning, & insurance)... rather than serving as a one-man-band.
- ✓ Is willing to make the effort to implement this new business model to fill the gap in the marketplace created by financial advisors, and a financial services industry, unable or unwilling to provide Ideal Clients the Comprehensive Financial Services they desire.